

OXERVATE® Roadmap: From start to shipment

oxervate® 
(cenegermin-bkbj ophthalmic
solution) 0.002% (20 mcg/mL)

Access support and more through
a single point of contact

 Dompé | **CONNECT to Care**

Dompé CONNECT to Care is called DC2C on this roadmap

Provider Task

DC2C Task

Patient Task

1 Program Enrollment - Office to Complete

- ✓ A completed enrollment form serves as the OXERVATE® prescription and enrolls your patient into DC2C.

Patient Authorization section of enrollment form must be completed. Fax completed enrollment form to DC2C on your patient's behalf.

Note: Enrollments may also be completed **electronically (eg, iAssist or CoAssist)**.

If you're aware of the patient's insurance requirements for prior authorization (PA), it may be submitted to the healthcare plan at the same time the Patient Enrollment Form is submitted to DC2C.



Fax confirmation

2 Benefits Verification

DC2C works with your patient's insurance company to determine coverage details.



DC2C communicates coverage details to your office

3 Prior Authorization - Office to Complete

- ✓ DC2C will provide physician/office with PA submission requirements and necessary forms, including: route of submission, additional clinical note requirements, and OXERVATE-specific PA forms, if needed.

Physician/Office must complete PA forms and send to your patient's insurance company.

Time dependent on completion and submission of PRIOR AUTHORIZATION.



Submit PA quickly to ensure a timely response from insurance

4 Coverage Decision

DC2C informs physician/office of insurance coverage decision.

If approved: DC2C follows up with your patient about financial assistance options.

If denied: DC2C provides physician/office with information necessary to submit an appeal on your patient's behalf, if desired.



Timing is variable, based on insurance provider

5 Financial Assistance

DC2C discusses financial assistance options with your patient to cover out-of-pocket costs.

Advise your patient to expect a call from DC2C about financial assistance options.

Encourage your patients to add this number to their contacts: 1-877-422-4412.



Dependent on patient response time

6 Delivery Coordination & Confirmation

Once your patient is approved for financial assistance, they will be contacted by Accredo Health Group Inc., a specialty pharmacy, to coordinate a biweekly shipment of OXERVATE to their home or preferred shipping address. They must speak with the Accredo representative before shipments can begin.

Encourage your patients to add this number to their contacts so they don't miss the call from Accredo: 1-888-454-8860.



Dependent on patient response time



Delivered directly to your patient!

DC2C Access Checklist

Phone: 1-877-422-4412

Fax: 1-855-263-1775



1 Program Enrollment

- ☒ Enrollment may be completed electronically (eg, iAssist or CoAssist)
- OR
- ☒ Send completed Patient Enrollment Form via fax to 1-855-263-1775
 - Patient Authorization section on page 2 of enrollment form must be completed
- ☒ Receive DC2C confirmation of receipt (confirmation typically occurs within 24 hours)

2 Benefits Verification

- ☒ Receive fax from DC2C with verification of patient's insurance coverage and next steps (contact occurs within 2 to 3 business days)

3 Prior Authorization (PA)

- ☒ Complete and submit PA to patient's insurance company, aided by DC2C submission guidelines (insurance turnaround varies by carrier)
 - DC2C will provide submission requirements and necessary forms, including route of submission, additional clinical note requirements, and OXERVATE®-specific PA forms, if needed

4 Coverage Decision

- ☒ Receive notification from DC2C with results of insurance coverage decision
 - If approved: skip to Step 5: Financial Assistance
 - If denied: receive call from DC2C to discuss next steps for appeal on behalf of patient

APPEAL PROCESS

- ☒ Complete and submit required appeal forms, aided by guidelines provided by DC2C
 - If approved: receive fax confirmation from DC2C and move to Step 5: Financial Assistance
 - If denied: receive fax confirmation from DC2C and partner on next steps

5 Financial Assistance

- ☒ Notify patient to expect a phone call from DC2C to discuss financial assistance options to cover out-of-pocket costs
 - OXERVATE copay card for commercially insured patients
 - Referrals to other patient financial resources where appropriate
 - Dompé Patient Assistance Program for eligible uninsured or underinsured patients

6 Delivery Coordination & Confirmation

- ☒ Notify patient to expect a phone call from Accredo to discuss delivery coordination
 - Patient must speak with an Accredo representative in order to receive the first shipment of OXERVATE
- ☒ Encourage patient to add the Accredo phone number to their contacts: 1-888-454-8860
- ☒ Receive fax confirmation from DC2C that first OXERVATE shipment has been delivered

Once the process is completed, OXERVATE will be shipped directly to your patient

Your patient will receive biweekly shipments of therapy

For full Prescribing Information and additional resources, visit [OXERVATE.com/HCP](https://www.oxervate.com/HCP)

oxervate® 
(cenegermin-bkbj ophthalmic solution) 0.002% (20 mcg/mL)